

# Telecom Executives' Association of MTNL

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No. TEAM/CHQ/MTNL/CO/2013-14/54

Dated : 05-12-2013

To,

The CMD,

MTNL, Door Sanchar Sadan,

CGO Complex, New Delhi-110002.

**Sub: In-ordinate delay in restoration of services in Trans Yamuna area – services disturbed due to Copper Cable theft at khureji chowk in November 2012.**

Sir,

Kindly recall our discussion with your good self regarding the subject under reference wherein we had solicited your intervention. We are sorry to mention here that no concrete measures have been taken by the management in the said case and the situation is still the same as it was in Nov, 2012.

We would like again to draw your kind attention towards the fact about the subject matter under reference.

The cable theft was taken place at khureji chowk in the **1<sup>st</sup> week of Nov.2012** in Trans Yamuna area. Due to this cable theft the telecom services of nearly 4600 telephone lines were affected. The services were affected due to the theft of nearly 6 Nos. of primary cables of size 2400 pairs, 1800 pairs and 1200 pairs. Our association is continuously pursuing the issue of restoration of services in the area with the management. We were informed by the area management that the issue of restoration of cable is pending for approval with the competent authority. Our circle association had also taken up the matter with ED, Delhi. There also our circle office bearers were informed that the matter is pending for approval with the competent authority. Our association representatives had also brought the matter to your kind notice, but we are sorry to say even after this the telecom services in this area could not be restored. This is really an unfortunate state of affair.

Sir, now our association feel it necessary to bring the facts and figure of this case to your kind notice. According to our sources the facts and figure of the case and the reasons of in ordinate delay are as under. After this cable theft, The Trans Yamuna area administration had initiated the matter to execute the work on urgent basis to restore the services. Without any delay quotations were called for and the lowest quotation was for approximately Rs. 24.15 lakh. The case was sent for its expenditure approval. The file for

approval was roaming from one table to the other for weeks together and thereafter instead of approval of expenditure the file returned back with remarks to go for fresh sealed quotations under the supervision of committee constituted by ED , Delhi for this task. Only two quotations were received for Rs. 42 lakh and Rs. 57 lakh. The first bidder i.e. who had given quotation earlier for Rs. 24.15 lakh didn't participate in the process. Moreover, the proposal of expenditure involving Rs. 42 lakh was also turned down by the committee.

Thereafter, ED Delhi unit directed area GM to prepare an ECM note which was prepared accordingly and E/A for approximately Rs. 61 lakh was accorded by ECM in which store component is Rs. 25 lakh and cash is Rs. 36 lakh. We don't know why management didn't succeed to restore the services so far ? Why this matter was delayed for such a long period and why the management failed to take requisite decision at the time , when it was required ?

Because of the inordinate delay in taking the decision , not only the expenditure increased almost two and a half time but the MTNL has incurred a loss of revenue more than 12 crores till date. Apart from this the MTNL has already lost nearly 3000 esteemed customers. Thereafter, it was learnt that work-order for restoration of the services also issued to the contractor. But execution work couldn't be started till date.

In view of the above , we request your good self to kindly get the matter investigated thoroughly. The responsibility/accountability for this enormous loss of revenue be fixed on to the officers whosoever they may be .

With regards.

Yours' faithfully

sd/-

A. K. Kaushik

General Secretary

Copy to:-

1. Director(HR) for information and n/a pl.
2. Director(Finance) for information and n/a pl.
3. GM(HR) for information and n/a pl.